



## **PURPOSE**

As per New York City Department of Building requirements, PDH STAR has prepared a Language Access Plan as a guide on how to enable trainees to complete the SST training in case they are not able to understand and communicate effectively in English. We have prepared the plan following a three-prong approach:

### **A. IN PERSON COURSES**

We currently offer the following in-person courses in **English, Spanish and Russian**:

- 8 Hour Fall Prevention (SST-307)
- 8 Hour Site Safety Manager Refresher/Chapter 33 (SAF-202)
- 4 Hour Supported Scaffold User and Refresher (SCA-201)
- 2 Hour Drug and Alcohol Awareness (SST-302)
- 2 Hour Pre-Task Meeting (SST-303)
- 2 Hour Site Safety Plan (SSP) (SST-301)
- 2 Hour Tool Box Talks (SST-304)
- 1 Hour Electrocution Prevention (SST-102)
- 1 Hour Protection From Sun Exposure (SST-108)
- 1 Hour Ergonomics (SST-206)
- 1 Hour Asbestos and Lead Awareness (SST-201)

These courses satisfy both the Site Safety and the Supervisor SST Card requirements.

### **B. ONLINE COURSES**

We have the following online courses available in **Spanish and Russian**, in addition to **English**:

- 8 Hour Fall Prevention SST-307
- 2 Hour Drug and Alcohol Awareness SST-302

These are the two most popular courses forming part of our 10 Hour Site Safety SST bundle. Going forward, and based on the demand from trainees, we will be adding these two courses in Mandarin (Chinese) language.



**C. COURSES IN OTHER LANGUAGES VIA INTERPRETORS (IN PERSON OR VIA PHONE and/or ZOOM)**

To offer trainees an opportunity to complete the SST training in the language they can understand easily, we have approached and have in principle understanding with the following interpreting agencies to provide interpreting services in over 100 languages:

1. Day Translations (<https://www.daytranslations.com/>)
2. TRANSPERFECT (<https://www.transperfect.com/>)

The cost of live interpreting ranges from \$50-150 per hour depending on the language. The cost of live interpreting services can be prohibitive for an individual, but for groups of 5 or more trainees, this is a viable alternative. The cost of the interpreting services will be borne by the trainees or their employer, and details (including detailed cost breakdown) will be provided to trainees or their employer upon request.